

Crossroads Veterinary Hospital

Pre-Anesthetic Information Letter

Dear Pet Parent(s),

We understand how unsettling it can be when your beloved pet will undergo an anesthetic procedure. We have put together this information packet to make your pet's procedure day as easy and stress-free as possible. Although it will not replace our one-on-one contact with you and your pet, we hope that it will serve as a source of information and comfort, as you can rest assured we adhere to the industry's very highest standards. Included in this packet you will find a **Pre-Anesthetic Blood Testing Information Form** and a **Surgical Information Sheet** for your review. If you wish, you may print, sign, and bring these forms with you to your pet's intake appointment.

We will schedule the intake appointment for the morning of your pet's procedure. Please expect this appointment to take 20 to 30 minutes, as your pet will undergo a pre-anesthetic exam. Your input will be a very important part of this exam. This is an excellent time for you to discuss any concerns you may have. At that time we will prepare a detailed estimate for you to approve and sign. Please understand that the estimate will be based upon the information we have; in certain instances we may need to revise it. If this happens, we will make every effort to contact you to discuss the change, therefore, **it is important that we have a phone number where you can be reached on the day of the procedure.** After the in-take appointment, our receptionist will collect a deposit for the procedure.

We will give you a courtesy reminder call the day prior to the procedure. If you need to cancel or re-schedule, please give us a call as soon as possible. Additionally....

- **Withhold food and water after 11:00 pm the night before**
- **Please consult with us if your pet is currently on any medications, so we may advise you on how to proceed**

On the day of the procedure, your pet will be lovingly cared for by our team. We will keep your pet as comfortable and stress-free as possible, both before the procedure and after recovery. After your pet's procedure, one of our surgical technicians will call you with an update and to schedule a release time.

When you arrive to take your pet home, our receptionist will settle your account. One of our technicians will go over the discharge instructions in the privacy of an exam room and answer any questions you may have at that time. If after leaving you have any questions or concerns, please do not hesitate to call us.

We are pleased that you have entrusted your pet's care to us, and look forward to being a part of your pet's long, happy and healthy life.

Sincerely,

Crossroads T.L.C. Team